

WEST Search History for Application 09850073

Creation Date: 2008020811:48

Query	DB	Op.	Plur.	Thes.	Date
5956693.pn.	PGPB, USPT	ADJ			02-08-2008
5956693.pn. and ((target or specialty or specialties or experties or expert or knowleg\$6)) same (agent or salesperson or ecrm or crm or csr or (customer service representative) or (customer resource manager))	PGPB, USPT	ADJ			02-08-2008
5956693.pn. and ((target or specialty or specialties or experties or expert or knowleg\$6)) same (agent or salesperson or (sales person\$5) or ecrm or crm or csr or (customer service representative) or (customer resource manager))	PGPB, USPT	ADJ			02-08-2008
("5956693")[URPN]	USPT	ADJ			02-08-2008
((("5956693")[URPN]) and ((target or specialty or specialties or experties or expert or knowleg\$6)) same (agent or salesperson or (sales person\$5) or ecrm or crm or csr or (customer service representative) or (customer resource manager))	USPT	ADJ			02-08-2008
5956693.pn.	PGPB, USPT	ADJ			02-08-2008
5956693.pn. and salesperson	PGPB, USPT	ADJ			02-08-2008
("5956693")[URPN]	USPT	ADJ			02-08-2008
("5956693")[URPN] and @ad<20000630	USPT	ADJ			02-08-2008
((("5956693")[URPN] and @ad<20000630) and ((salesperson or user) same (setup or input\$4))	USPT	ADJ			02-08-2008
target same customer same (csr or representative or salesperson of salesman)	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
(target or critri\$6 or match) same customer same (csr or representative or salesperson of salesman or saleswoman)	PGPB, USPT, USOC, EPAB,	ADJ			02-08-2008

	JPAB, DWPI, TDBD				
((target or critri\$6 or match) same customer same (csr or representative or salesperson of salesman or saleswoman)) and @ad<20000630	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
((target or critri\$6 or match) same customer same (csr or representative or salesperson of salesman or saleswoman or agent)) and @ad<20000630	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
((("20010054064")!.PN.) .p153-p178. (("7212990" "7089202" "7035699" "6965868" "6798876" "6704410" "6690664" "6650736" "6556671" "6553114" "6510221" "6473505" "6453302" "6411687" "6408066" "6389400" "6289325")!.PN.) .p67-p152.	PGPB, USPT	ADJ			02-08-2008
((("20010054064")!.PN.) .p153-p178. (("7212990" "7089202" "7035699" "6965868" "6798876" "6704410" "6690664" "6650736" "6556671" "6553114" "6510221" "6473505" "6453302" "6411687" "6408066" "6389400" "6289325")!.PN.) .p67-p152.) and ((target or critri\$6 or match) same customer same (csr or representative or salesperson of salesman or saleswoman or agent))	PGPB, USPT	ADJ			02-08-2008
steven near2 Todd	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
(steven near2 Todd) and @ad<20010507	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
		ADJ			02-08-2008

((trigger\$45 or allocat\$7 or filter\$4 or alert\$4 or target\$4 or specialty or specialties or experties or expert or knowleg\$6)) same (agent or salesperson or (sales person\$5) or ecrm or crm or csr or (customer service representative) or (customer resource manager) or saleswoman)	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD				
((trigger\$45 or allocat\$7 or filter\$4 or alert\$4 or target\$4 or specialty or specialties or experties or expert or knowleg\$6)) same (agent or salesperson or (sales person\$5) or ecrm or crm or csr or (customer service representative) or (customer resource manager) or saleswoman) same (customer or caller)	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
((((trigger\$45 or allocat\$7 or filter\$4 or alert\$4 or target\$4 or specialty or specialties or experties or expert or knowleg\$6)) same (agent or salesperson or (sales person\$5) or ecrm or crm or csr or (customer service representative) or (customer resource manager) or saleswoman) same (customer or caller)) and @ad<20010507	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
((((trigger\$45 or allocat\$7 or filter\$4 or alert\$4 or target\$4 or specialty or specialties or experties or expert or knowleg\$6)) same (agent or salesperson or (sales person\$5) or ecrm or crm or csr or (customer service representative) or (customer resource manager) or saleswoman) same (customer or caller) and @ad<20010507) not (((target or critri\$6 or match) same customer same (csr or representative or salesperson of salesman or saleswoman or agent)) and @ad<20000630)	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
((((trigger\$45 or allocat\$7 or filter\$4 or alert\$4 or target\$4 or specialty or specialties or experties or expert or knowleg\$6)) same (agent or salesperson or (sales person\$5) or ecrm or crm or csr or (customer service representative) or (customer resource manager) or saleswoman) same (customer or caller) and @ad<20010507 not ((target or critri\$6 or match) same customer same (csr or representative or salesperson of salesman or saleswoman or agent)) and @ad<20000630) and (705/\$.ccls. or 379/\$.ccls.)	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD	ADJ			02-08-2008
((("20020146108" "20020114432" "20020069112" "20010024497" "20010016868")!.PN.) .p154-p180. ((("6990185" "6978006" "6976056" "6965870" "6577727" "6337904" "6330327" "6061506" "5841854" "5694464" "5274700" "5001710")!.PN.) .p68-p153.	PGPB, USPT	ADJ			02-08-2008